

# The Hardest-Hit: Community Members Share COVID-19 Impacts

SEPTEMBER 2020



	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>Housing Instability<sup>1</sup> (n= 3,307)</b>														
No housing instability	48%	1,582	11%	349	4%	146	1%	21	6%	209	2%	61	24%	796
Housing Instability	52%	1,725	16%	514	3%	112	2%	53	8%	260	4%	116	20%	670
<b>As a result of COVID-19, has your client's/community members household experience any housing challenges?</b>														
Not been able to pay rent/mortgage	45%	652	12%	180	3%	48	2%	28	8%	118	4%	60	15%	218
At risk of being evicted	6%	92	3%	41	1%	11	<1%	1	<1%	5	<1%	4	2%	30
At risk of losing your housing	10%	138	3%	43	1%	15	<1%	2	1%	12	1%	13	4%	53
Lost housing and becoming homeless	2%	35	1%	13	<1%	1	0%	0	<1%	7	<1%	1	1%	13
Lost housing and moved in with a friend or family member	6%	89	2%	32	1%	8	<1%	2	1%	8	<1%	4	2%	35
Housing has not been affected by COVID-19	29%	414	9%	123	1%	12	1%	12	4%	54	2%	22	13%	191
Other	2%	26	1%	11	<1%	2	<1%	1	<1%	3	0%	0	1%	9
<b>As a result of COVID-19, will your client's/community members household need assistance to pay next month's rent or mortgage?</b>														
Yes	66%	935	22%	308	5%	72	2%	30	11%	155	6%	84	18%	250
No	34%	477	8%	120	2%	28	1%	11	4%	51	1%	17	20%	286
<b>As a result of COVID-19, did your client's/community members household receive any rent or mortgage assistance?</b>														
Yes	25%	391	9%	146	1%	21	1%	8	3%	42	2%	32	9%	142
No	75%	1154	21%	317	6%	86	3%	39	13%	202	5%	75	28%	435
<b>Has anyone in your client's household had a reason to get tested for COVID-19 and not gotten tested?</b>														
Yes	7%	223	3%	93	1%	26	<1%	2	1%	21	<1%	11	2%	70
No	93%	3000	23%	752	7%	240	2%	69	14%	441	5%	165	41%	1333

Cases with missing information not included.

<sup>1</sup> This variable was not directly asked on the survey but reflected aggregation of responses across questions.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>If yes, why not? (Check all that apply)?</b>														
Fear of income loss	25%	52	10%	21	4%	9	0%	0	2%	4	1%	3	7%	15
Nowhere to self-quarantine/self-isolate in home (if symptomatic and/or while awaiting results)	19%	39	6%	12	5%	11	<1%	1	2%	5	0%	0	5%	10
Not feeling sick or not having any symptoms (even though working in public spaces or living with someone that does)	36%	75	14%	29	6%	12	<1%	1	4%	9	1%	2	10%	22
Not aware of testing locations in their community	19%	40	9%	18	4%	9	0%	0	3%	7	0%	0	3%	6
Not aware that testing is free	19%	39	9%	18	3%	6	0%	0	4%	8	1%	2	2%	5
Fear of nasal swab	20%	41	7%	15	8%	16	0%	0	2%	5	0%	0	2%	5
Not part of the High Risk population	21%	45	9%	18	2%	4	0%	0	1%	2	1%	3	9%	18
Tried to get tested, but test not available <sup>1</sup>	3%	7	1%	2	1%	3	0%	0	<1%	1	<1%	1	0%	0
<b>Employment affected by COVID-19<sup>2</sup></b>														
Employment not affected	33%	1108	7%	243	3%	105	<1%	13	3%	100	1%	31	19%	616
Employment affected	67%	2203	19%	624	5%	156	2%	60	11%	374	4%	146	25%	843

Cases with missing information not included.

<sup>1</sup> This category was not an original option on the survey but was a common response for those who answered "other" and wrote in a response.

<sup>2</sup> This variable was not directly asked on the survey but reflected aggregation of responses across questions.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>As a result of COVID-19, has anyone in your client's household who can work experienced any of the following? (Check all that apply)</b>														
A reduction of hours	38%	1268	11%	378	2%	79	1%	40	8%	252	2%	80	13%	439
At-risk of being unemployed	15%	488	6%	215	1%	27	<1%	13	2%	62	1%	25	4%	146
Stopped/or reduced working because of childcare issue	9%	302	3%	97	<1%	13	<1%	2	3%	84	1%	29	2%	77
Stopped/or reduced working because of distance learning issue	4%	141	2%	57	<1%	11	0%	0	1%	32	<1%	7	1%	34
Working more hours than prior to COVID-19	4%	140	1%	36	1%	18	<1%	2	1%	25	<1%	8	2%	51
Found another place of employment	3%	84	1%	27	<1%	7	<1%	4	<1%	13	<1%	4	1%	29
Started teleworking/telecommuting	5%	158	1%	45	<1%	13	<1%	2	<1%	10	<1%	8	2%	80
Lost their employment	18%	589	4%	146	1%	40	<1%	11	3%	98	1%	44	8%	250
Lost employment but started working again	9%	296	3%	99	<1%	15	1%	23	2%	56	<1%	15	3%	88
Other	33%	1108	7%	243	3%	105	<1%	13	3%	100	1%	31	19%	616
<b>Did any member of your client's/community members household reduce or stop working because of COVID-19 illness?</b>														
Yes	17%	572	5%	163	1%	45	<1%	10	3%	114	1%	42	6%	198
No	83%	2743	21%	702	7%	217	2%	64	11%	364	4%	134	38%	1262
<b>If yes, what was the reason for reducing or not working due to COVID-19? (Check all that apply)</b>														
Sick with COVID-19 symptoms	29%	81	10%	28	2%	6	1%	4	6%	16	2%	6	8%	21
Caring for someone with COVID-19 symptoms	19%	54	9%	26	1%	3	0%	0	4%	11	1%	2	4%	12
Did not feel safe returning to place of employment and did not want to be exposed to COVID-19	65%	180	18%	49	9%	26	1%	3	14%	38	5%	13	18%	51
<b>Are any members of your client's/community member household that is working less or not working at all due to COVID-19 receiving pay for the time not being worked?</b>														
Yes	50%	267	15%	78	6%	31	<1%	2	7%	37	2%	13	20%	106
No	50%	266	14%	76	2%	13	1%	5	13%	71	5%	28	14%	73

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>If yes, type of income is being received? (Check all that apply)</b>														
Using paid leave	14%	31	1%	2	4%	9	<1%	1	1%	3	1%	2	6%	14
Using unemployment benefits	65%	143	23%	51	6%	14	<1%	1	7%	15	4%	8	25%	54
Receiving full pay but do not have to take leave	4%	8	1%	2	0%	0	0%	0	0%	0	0%	0	3%	6
Receiving full pay	5%	10	0%	0	1%	3	0%	0	0%	0	<1%	1	3%	6
Receiving assistance from family and/or friends	22%	49	7%	16	2%	5	0%	0	5%	11	1%	2	7%	15
Alternative public assistance outside unemployment <sup>1</sup>	1%	3	0%	0	0%	0	<1%	1	<1%	1	<1%	1	0%	0
<b>Are there any school age children (Preschool - 12th) in the household?</b>														
Yes	70%	2277	16%	534	5%	174	2%	59	12%	398	5%	153	29%	959
No	30%	985	10%	310	3%	90	<1%	15	2%	74	1%	26	14%	470
<b>Does the household have access to High Speed WiFi in the home?<sup>2</sup></b>														
Yes	86%	2393	20%	569	6%	178	2%	52	13%	366	5%	134	39%	1094
No	14%	401	4%	117	1%	34	<1%	8	3%	73	1%	35	5%	134
<b>Does at least one parent in the household have an email address that is readily available?</b>														
Yes	95%	2106	21%	476	7%	164	2%	51	17%	367	6%	144	41%	904
No	5%	118	2%	45	<1%	7	<1%	5	1%	26	<1%	8	1%	27
<b>How often is a computer, or other digital device, available to children for educational purposes?</b>														
Always available	58%	1289	14%	313	5%	104	2%	43	8%	179	4%	83	26%	567
Usually available	23%	504	5%	107	1%	25	<1%	11	5%	102	1%	23	11%	236
Sometimes available	12%	267	3%	60	1%	22	<1%	2	2%	54	1%	30	4%	99
Rarely available	3%	76	1%	23	<1%	6	<1%	1	1%	25	<1%	5	1%	16
Never available	3%	69	1%	15	<1%	5	0%	0	1%	27	<1%	9	1%	13

Cases with missing information not included.

<sup>1</sup> This category was not an original option on the survey but was a common response for those who answered "Other" and wrote in a response.

<sup>2</sup> This question was directed at respondents with school-aged children, but some individuals who reported not having children also answered it.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>Does the household have preschool or elementary aged child(ren) that attended public or private school during the 2019/20 school year?</b>														
Yes	74%	1592	18%	389	6%	121	2%	41	14%	310	5%	106	29%	625
No	26%	562	6%	123	2%	47	1%	14	3%	74	2%	44	12%	260
<b>Of the preschool and/or elementary aged children living in the household, how many were enrolled in the 2019/2020 school year?</b>														
0 Enrolled	<1%	3	<1%	1	0%	0	0%	0	0%	0	0%	0	<1%	2
1 Enrolled	58%	478	13%	105	5%	39	4%	30	12%	98	4%	37	20%	169
2 Enrolled	32%	264	11%	87	1%	7	1%	8	6%	50	3%	25	11%	87
3 Enrolled	10%	80	2%	15	1%	12	0%	0	3%	27	1%	8	2%	18
<b>2019/2020 preschool and/or elementary school distance learning experience for your client's/community members household:</b>														
<b>It was easy for parent(s) to know what was expected of their child</b>														
Yes	56%	802	14%	207	4%	62	1%	17	9%	136	3%	38	24%	342
No	44%	643	11%	157	3%	38	2%	23	10%	148	4%	52	16%	225
<b>It was easy for parent(s) to know what the child's assignments were</b>														
Yes	60%	862	15%	215	5%	65	2%	22	10%	137	4%	52	26%	371
No	40%	577	11%	155	2%	31	1%	18	10%	142	3%	45	13%	186
<b>It was easy for parent(s) to understand when assignments were to be turned in</b>														
Yes	61%	863	15%	213	5%	66	1%	20	10%	141	4%	54	26%	369
No	39%	559	11%	154	2%	32	1%	20	9%	131	3%	40	13%	182
<b>It was easy for parent(s) to know when child was to meet with his/her/their teacher</b>														
Yes	70%	1000	17%	248	5%	68	2%	26	12%	173	5%	72	29%	413
No	30%	434	8%	118	2%	29	1%	14	8%	110	2%	23	10%	140
<b>It was easy for parent(s) to know if child was turning in his/her/their assignments</b>														
Yes	63%	872	16%	216	5%	66	2%	25	10%	138	4%	55	27%	372
No	37%	517	10%	144	2%	30	1%	14	9%	131	3%	36	12%	162

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>Child's school or teacher communicated information regarding online classes or distance learning</b>														
Yes	87%	1239	21%	306	6%	80	3%	38	17%	250	6%	88	33%	477
No	13%	193	4%	53	1%	15	<1%	2	2%	31	1%	13	6%	79
<b>If yes to the above question, did parent(s) understand the instructions?</b>														
Yes	79%	922	21%	244	5%	61	2%	19	15%	172	6%	66	31%	360
No	21%	246	4%	50	1%	16	2%	19	5%	62	1%	16	7%	83
<b>School provided the necessary equipment (Chromebook, iPad, laptop) for the child to participate in online classes/distance learning</b>														
Yes	81%	1126	23%	315	6%	77	3%	35	17%	242	6%	77	27%	380
No	19%	258	3%	44	1%	19	<1%	4	3%	40	1%	18	10%	133
<b>If NO internet at home, did the school assist in accessing internet service?</b>														
Yes	13%	17	1%	2	1%	2	1%	1	2%	3	1%	2	5%	7
No	87%	117	22%	29	7%	9	1%	2	14%	19	7%	9	37%	49
<b>At least one parent received information as to where and when the child could receive free breakfast/lunch</b>														
Yes	93%	1348	23%	336	6%	85	2%	35	19%	283	7%	100	35%	509
No	7%	106	2%	34	1%	13	<1%	4	1%	12	<1%	6	3%	37
<b>If child is an English Learner, did he/she/they receive the support needed?</b>														
Yes	75%	675	22%	196	3%	25	2%	19	16%	145	4%	40	28%	250
No	25%	228	6%	54	2%	16	1%	8	5%	49	2%	14	10%	87
<b>Does the household have middle (or junior high) and/or high school aged child(ren) that attended public or private school during the 2019/2020 school year?</b>														
Yes	63%	1273	13%	272	5%	100	2%	50	11%	216	5%	104	26%	531
No	37%	752	9%	181	3%	61	<1%	4	7%	132	1%	28	17%	346
<b>Of the middle (or junior high) and/or high school children living in the household, how many were enrolled in the 2019/2020 school year?</b>														
0 Enrolled	<1%	4	<1%	1	<1%	1	0%	0	0%	0	0%	0	<1%	2
1 Enrolled	65%	790	13%	157	4%	51	3%	41	11%	136	5%	60	29%	345

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
2 Enrolled	29%	353	7%	86	3%	38	1%	10	4%	53	2%	29	11%	137
3 Enrolled	5%	63	1%	14	<1%	5	<1%	1	1%	10	<1%	6	2%	27
<b>It was easy for parent(s) to know what was expected of their child</b>														
Yes	56%	636	11%	127	4%	46	2%	23	8%	95	5%	52	26%	293
No	44%	507	10%	119	3%	37	3%	29	9%	102	4%	47	15%	173
<b>It was easy for parent(s) to know what the child's assignments were</b>														
Yes	56%	646	11%	129	4%	45	2%	26	9%	98	5%	55	25%	293
No	44%	504	10%	114	4%	41	2%	25	9%	101	4%	45	15%	178
<b>It was easy for parent(s) to understand when assignments were to be turned in</b>														
Yes	58%	660	12%	135	4%	47	2%	25	8%	97	6%	64	26%	292
No	42%	485	10%	110	3%	37	2%	27	9%	101	3%	38	15%	172
<b>It was easy for parent(s) to know when child was to meet with his/her/their teacher</b>														
Yes	63%	713	13%	143	5%	54	3%	34	10%	115	6%	64	27%	303
No	37%	416	9%	100	2%	28	1%	16	7%	83	3%	36	14%	153
<b>It was easy for parent(s) to know if child was turning in his/her/their assignments</b>														
Yes	59%	671	11%	129	4%	49	2%	27	9%	105	5%	59	27%	302
No	41%	461	10%	112	3%	32	2%	24	8%	92	4%	40	14%	161
<b>Child's school or teacher communicated information regarding online classes or distance learning</b>														
Yes	83%	953	17%	198	6%	70	4%	43	15%	167	7%	82	34%	393
No	17%	196	4%	51	1%	15	1%	8	3%	31	1%	17	6%	74
<b>If yes, did parent(s) understand the instructions?</b>														
Yes	77%	685	18%	159	5%	45	2%	22	12%	103	7%	62	33%	294
No	23%	209	4%	33	2%	17	2%	20	6%	55	2%	18	7%	66
<b>School provided the necessary equipment (Chromebook, iPad, laptop) for the child to participate in online classes/distance learning</b>														
Yes	85%	954	19%	209	7%	78	4%	42	17%	188	8%	93	31%	344

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
No	15%	169	3%	38	1%	9	<1%	3	1%	13	<1%	4	9%	102
<b>If NO internet at home, did the school assist in accessing internet service?</b>														
Yes	17%	19	4%	4	1%	1	1%	1	1%	1	1%	1	10%	11
No	83%	95	25%	29	4%	4	2%	2	6%	7	3%	3	44%	50
<b>At least one parent received information as to where and when the child could receive free breakfast/lunch</b>														
Yes	88%	987	19%	215	7%	76	4%	45	17%	187	8%	90	33%	374
No	12%	131	3%	37	<1%	5	<1%	5	1%	11	1%	8	6%	65
<b>If child is an English Learner, did he/she/they receive the support needed?</b>														
Yes	66%	381	17%	100	3%	20	3%	16	13%	74	5%	31	24%	140
No	34%	196	8%	46	3%	18	1%	7	6%	35	3%	16	13%	74
<b>Will the child(ren) in your client's household be returning to in-person learning in the fall?</b>														
Yes	56%	503	10%	91	5%	43	2%	17	11%	95	5%	41	24%	216
No	44%	401	17%	153	3%	24	2%	15	6%	52	3%	24	15%	133
<b>Distance learning challenges for Preschool/Elementary aged children<sup>1</sup></b>														
At least one distance learning challenge	100%	979	24%	239	6%	59	4%	35	21%	209	8%	81	36%	356
<b>Distance learning Challenges for Middle School/High School-aged children<sup>2</sup></b>														
At least one distance learning challenge	100%	767	21%	160	7%	54	6%	45	18%	138	10%	73	39%	297

Cases with missing information not included.

<sup>1</sup> This variable was not directly asked on the survey but reflected aggregation of responses across questions.

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	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>What does the household need in order for the child(ren) to participate in school (on campus) in the fall? (check all that apply)</b>														
Childcare (for young children not in school)	16%	326	4%	90	1%	16	<1%	2	4%	80	2%	32	5%	106
Consistent Schedule	38%	755	9%	172	3%	63	1%	21	8%	151	2%	47	15%	301
Transportation (if not full day classes)	18%	361	6%	117	1%	19	<1%	9	3%	57	1%	30	6%	129
Full-time Schedule	29%	587	7%	139	3%	54	1%	11	6%	129	2%	47	10%	207
Before and After school care	20%	403	6%	125	1%	15	1%	18	4%	76	2%	35	7%	134
Safety measures	79%	1588	20%	394	7%	132	3%	51	14%	277	5%	95	32%	639
Other (please explain)	1%	24	<1%	6	<1%	2	<1%	4	<1%	1	<1%	1	<1%	10
<b>Did parent(s) identify any resources needed to support child(ren)'s distance learning?</b>														
Yes	29%	534	6%	119	2%	32	1%	14	4%	74	3%	47	13%	248
No	71%	1306	16%	299	6%	110	2%	36	13%	230	3%	64	31%	567
<b>Household Identified Needs Due to COVID-19</b>														
Household has needs	100%	2457	28%	688	8%	192	3%	63	16%	388	6%	147	40%	979
<b>Sum of Household Needs</b>														
1 Need	27%	674	6%	153	2%	40	<1%	11	4%	94	1%	31	14%	345
2 Needs	22%	548	5%	133	2%	55	1%	15	3%	82	1%	32	9%	231
3 Needs	16%	393	5%	118	1%	35	<1%	12	2%	50	1%	23	6%	155
4 Needs	10%	239	3%	67	1%	20	<1%	3	2%	51	1%	17	3%	81
5 Needs	7%	183	2%	54	<1%	7	<1%	5	2%	47	1%	16	2%	54
6 Needs	4%	110	1%	35	<1%	9	<1%	4	1%	16	1%	14	1%	32
7 Needs	4%	91	1%	32	<1%	4	<1%	5	1%	21	<1%	3	1%	26
8 Needs	3%	79	1%	30	<1%	8	<1%	4	<1%	12	<1%	5	1%	20
9 Needs	2%	54	1%	27	<1%	4	<1%	2	<1%	4	<1%	2	1%	15
10 Needs	2%	38	1%	18	0%	0	<1%	2	<1%	7	<1%	1	<1%	10
11 Needs	1%	25	<1%	10	<1%	4	0%	0	<1%	2	<1%	2	<1%	7
12 Needs	<1%	5	<1%	1	0%	0	0%	0	<1%	1	<1%	1	<1%	2

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
13 Needs	<1%	5	<1%	3	<1%	2	0%	0	0%	0	0%	0	0%	0
14 Needs	1%	13	<1%	7	<1%	4	0%	0	<1%	1	0%	0	<1%	1
<b>Due to COVID-19, what are your client/community members household key needs right now? (check all that apply)</b>														
Food (securing enough food to feed family)	57%	1404	18%	441	4%	96	1%	20	9%	226	4%	88	22%	533
Securing Permanent Housing	20%	493	7%	175	2%	53	<1%	9	3%	79	1%	27	6%	150
Rental Assistance / Mortgage Assistance	45%	1117	15%	374	3%	73	1%	32	7%	180	3%	74	16%	384
Childcare	23%	559	7%	165	1%	35	<1%	11	5%	114	2%	49	8%	185
Access to Technology	20%	482	6%	145	1%	36	1%	20	4%	97	1%	24	7%	160
Access to Wi-Fi	20%	503	7%	162	2%	43	1%	21	4%	99	1%	33	6%	145
Counseling/ Mental Health Support	23%	568	7%	164	2%	55	1%	16	3%	76	1%	33	9%	224
Utility Assistance	29%	724	9%	226	3%	62	1%	28	5%	123	2%	50	10%	235
Cell Phone Assistance	19%	462	7%	162	2%	45	1%	18	3%	70	1%	32	5%	135
Health Care Assistance	15%	377	5%	131	2%	43	1%	29	3%	70	1%	21	3%	83
Employment Assistance	27%	664	9%	212	2%	55	1%	21	3%	73	1%	36	11%	267
Transportation (e.g. gas card, bus pass)	24%	581	8%	201	2%	49	1%	16	4%	98	2%	40	7%	177
Disability Related Accommodations	4%	90	2%	39	<1%	11	<1%	1	<1%	10	<1%	5	1%	24
Medical Related Accommodations	4%	107	2%	47	1%	15	0%	0	1%	19	<1%	4	1%	22
Other need due to COVID-19 (please explain)	3%	66	1%	23	<1%	7	<1%	1	<1%	6	<1%	3	1%	26

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>Due to COVID-19, what are your client's/community members household anticipated needs moving forward? (check all that apply)</b>														
Food (securing enough food to feed family)	56%	1400	18%	439	5%	111	1%	33	8%	201	4%	92	21%	524
Securing Permanent Housing	24%	597	8%	206	3%	64	1%	13	3%	87	1%	26	8%	201
Rental Assistance / Mortgage Assistance	47%	1175	16%	391	3%	74	2%	47	7%	173	3%	82	16%	408
Childcare	24%	600	7%	169	2%	41	1%	13	5%	118	2%	42	9%	217
Access to Technology	21%	524	6%	152	2%	46	1%	25	4%	96	1%	31	7%	174
Access to Wi-Fi	22%	540	7%	173	2%	47	1%	28	4%	91	1%	36	7%	165
Counseling/ Mental Health Support	24%	591	7%	175	2%	59	1%	20	3%	71	1%	29	10%	237
Utility Assistance	30%	743	9%	233	3%	71	1%	29	4%	111	2%	50	10%	249
Cell Phone Assistance	19%	485	7%	169	2%	53	1%	16	2%	62	1%	32	6%	153
Health Care Assistance	16%	396	6%	150	2%	41	1%	29	3%	63	1%	22	4%	91
Employment Assistance	30%	748	9%	234	3%	67	1%	19	3%	86	2%	41	12%	301
Transportation (e.g. gas card, bus pass)	25%	619	8%	206	2%	51	1%	21	4%	93	2%	41	8%	207
Disability Related Accommodations	4%	89	1%	34	1%	17	<1%	1	<1%	8	<1%	4	1%	25
Medical Related Accommodations	5%	123	2%	56	1%	20	0%	0	1%	21	0%	0	1%	26
Other need due to COVID-19 (please explain)	5%	118	1%	25	1%	14	<1%	3	<1%	7	<1%	5	3%	64
<b>Number of Children (Age ≤17) in household:</b>														
0 Children	2%	46	<1%	9	<1%	1	0%	0	<1%	1	0%	0	2%	35
1 Child	25%	583	5%	104	2%	47	1%	13	3%	71	1%	28	14%	320
2 Children	37%	839	10%	219	3%	59	1%	23	6%	140	2%	54	15%	344
3 Children	23%	529	6%	127	2%	39	1%	16	4%	102	2%	43	9%	202
4 Children	8%	187	2%	48	<1%	11	<1%	5	2%	49	1%	16	3%	58
5 Children	3%	73	1%	19	<1%	4	<1%	2	1%	18	<1%	6	1%	24
6 Children	1%	27	<1%	4	<1%	6	0%	0	<1%	7	<1%	2	<1%	8
7 Children	<1%	5	<1%	1	0%	0	0%	0	0%	0	0%	0	<1%	4

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b># of Adults (Age 18+) in household:</b>														
1 Adult	30%	908	8%	242	3%	81	<1%	9	3%	97	1%	42	14%	437
2 Adults	44%	1356	10%	308	4%	115	1%	39	8%	238	3%	82	19%	574
3 Adults	17%	531	4%	137	1%	37	<1%	11	2%	65	1%	22	8%	259
4 Adults	9%	273	3%	83	<1%	14	<1%	10	1%	35	<1%	15	4%	116
<b># of COVID-19 high-risk individuals in household:</b>														
0 Individuals	65%	1367	14%	304	6%	132	1%	26	9%	182	3%	62	31%	661
1 Individual	25%	517	7%	152	2%	36	1%	21	4%	74	1%	28	10%	206
2 Individuals	11%	224	4%	84	1%	12	<1%	4	2%	32	<1%	10	4%	82
<b>Does anyone in your client's household identify as Latinx/Hispanic/Mexican/Chicano?</b>														
Yes	83%	2794	22%	731	4%	150	2%	59	12%	414	4%	142	38%	1298
No	17%	589	4%	148	3%	117	<1%	15	2%	63	1%	38	6%	208
<b>Identify the Races of all the individuals living in your client's household? (Check All that Apply)<sup>1</sup></b>														
Asian Household	3%	57	1%	15	<1%	2	<1%	2	<1%	7	<1%	2	1%	29
Black/African American Household	11%	216	4%	78	2%	36	<1%	3	1%	18	<1%	8	4%	73
Native American Household	2%	33	<1%	6	<1%	6	<1%	1	1%	12	<1%	3	<1%	5
Pacific Islander Household	1%	26	1%	11	<1%	3	0%	0	<1%	2	0%	0	1%	10
White/Caucasian Household <sup>2</sup>	64%	1255	14%	268	4%	78	1%	10	7%	138	3%	59	36%	702
Multi-Racial Household	19%	367	5%	91	2%	40	2%	35	4%	69	1%	20	6%	112

Cases with missing information not included.

<sup>1</sup> Individuals were asked two separate questions regarding whether anyone in the household identified as Latino, and then were asked to identify all races in the household. It is possible that due to how these questions were phrase the race percentages represented in this table could vary slightly because it could reflect one individual or multiple in a household.

<sup>2</sup> Of the households that provided household race information, 53% identified as White Hispanic, and 11% identified as White non-Hispanic.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
<b>Primary language spoken in your client's household</b>														
English	45%	1535	12%	412	5%	177	1%	19	5%	183	3%	87	19%	657
Spanish	52%	1763	13%	456	2%	78	2%	51	9%	291	3%	91	24%	796
Tagalog	1%	23	<1%	5	<1%	1	0%	0	<1%	6	0%	0	<1%	11
Vietnamese	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Other (please specify)	2%	57	<1%	9	<1%	12	<1%	3	<1%	3	<1%	2	1%	28
<b>Military household (is there anyone in the client's household that is currently in the military, military reserves, or a military veteran?)</b>														
Yes	5%	167	1%	46	1%	19	<1%	2	1%	24	<1%	8	2%	68
No	95%	3152	25%	824	7%	242	2%	74	13%	448	5%	167	42%	1397
<b>Client's Household composition</b>														
Single (Never Married / Never Partnered)	33%	1086	11%	369	3%	100	<1%	14	4%	123	2%	50	13%	430
Married/Partnered	49%	1619	11%	355	4%	123	2%	53	8%	272	3%	87	22%	729
Separated	8%	262	1%	49	1%	20	<1%	3	1%	34	1%	18	4%	138
Divorced	7%	237	2%	55	<1%	12	<1%	2	1%	26	<1%	14	4%	128
Widowed	2%	76	1%	28	<1%	5	<1%	1	<1%	5	<1%	5	1%	32
<b>Highest level of education attained by any adult in your client's household</b>														
Less than high school diploma	29%	750	8%	213	2%	52	1%	34	5%	142	2%	48	10%	261
12th grade (high school diploma)	35%	914	10%	260	3%	69	1%	15	5%	125	2%	50	15%	395
GED or alternative credential	7%	182	3%	81	<1%	11	<1%	4	1%	24	<1%	7	2%	55
Vocational certificate, no college	6%	162	1%	37	<1%	6	<1%	3	1%	25	<1%	6	3%	85
Some college but no degree	23%	592	5%	137	2%	54	<1%	9	3%	71	1%	30	11%	291
Associate's degree	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Bachelor's degree	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Master's degree or higher	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
<b>Household receives public benefits (e.g., SSI, SSDI, TANF, Medi-Cal, Medicare, Unemployment, Food Stamps, VA Disability/Pension)</b>														
Yes	68%	2186	18%	580	6%	192	2%	53	11%	367	4%	140	27%	854

Cases with missing information not included.

	Total		Central		East & East Suburban		North City		North County East		North County West		South Suburban	
	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
No	32%	1017	8%	260	2%	72	1%	17	3%	92	1%	33	17%	543
<b>Health insurance</b>														
All family members have health insurance	76%	2322	19%	593	7%	213	1%	28	8%	246	3%	88	38%	1154
Only the children have health insurance	16%	499	3%	98	1%	30	1%	28	6%	169	2%	71	3%	103
No, no one has health insurance	6%	179	2%	74	<1%	6	<1%	5	1%	28	<1%	8	2%	58
At least one family member uninsured <sup>1</sup>	2%	68	1%	25	<1%	5	<1%	1	<1%	6	<1%	4	1%	27
<b>Is your client's house or apartment</b>														
Owned	15%	471	3%	107	1%	30	<1%	4	1%	36	1%	28	8%	266
Rented	80%	2593	22%	711	6%	208	2%	64	13%	416	4%	142	32%	1052
Does not rent/own (unsheltered/homeless/no fixed address/living with family) <sup>2</sup>	5%	176	1%	39	1%	22	<1%	3	1%	18	<1%	9	3%	85
<b>In 2019 (prior to COVID-19) what was your client's total household income before taxes?</b>														
Less than \$25,000	42%	1124	12%	333	3%	89	2%	41	7%	197	3%	68	15%	396
\$25,000 - \$34,999	27%	730	8%	225	2%	60	1%	14	5%	142	2%	60	9%	229
\$35,000 - \$49,999	17%	448	4%	116	1%	31	<1%	7	2%	51	1%	25	8%	218
\$50,000 - \$74,999	9%	231	2%	45	1%	17	<1%	5	<1%	13	<1%	10	5%	141
\$75,000 - \$99,999	4%	95	1%	24	<1%	10	0%	0	<1%	3	<1%	3	2%	55
\$100,000 - \$149,999	1%	35	<1%	7	<1%	3	<1%	1	<1%	2	<1%	1	1%	21
\$150,000 - \$199,999	<1%	10	<1%	5	<1%	1	0%	0	<1%	1	0%	0	<1%	3
\$200,000 and above	<1%	7	0%	0	<1%	1	<1%	1	<1%	2	<1%	1	<1%	2

Cases with missing information not included.

<sup>1</sup> This category was not an original option on the survey but was a common response for those who answered "other" and wrote in a response.

<sup>2</sup> This category was not an original option on the survey but was a common response for those who answered "other" and wrote in a response.